

# Civilian Virtual In-Processing (cVIP)



- **○** Streamlines complex in-processing documentation
- **○** Electronic signatures, certifications, and approvals
- **⇒** Forms electronically profiled to OPF
- ⇒ New employees in-process through the web



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HQ, Air Force Personnel Center Directorate of Civilian Personnel Operations AFPC/DPCXT

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#### Introduction

Welcome to Civilian Virtual In-Processing better known as cVIP

**Background**. Up to 60 in-processing forms (approx 1700 pieces of data) must be completed by new employees. In some cases AFPC mails the forms, the selectee completes and returns some of them to AFPC; the others are completed at the CPF upon entrance onto duty, then the CPF in turn must fax the completed forms back to AFPC for filing in the Electronic OPF. Many of these forms collect duplicative data.

This manual, split process is highly inefficient. A new employee provides their SSN up to 38 times. Furthermore, it's a manual paper process, requiring mailing and/or faxing of hard copy forms. Upon collection of the data, many of the forms are destroyed; other hard copy forms must be manually scanned into the electronic OPF.

To simplify and streamline the process of new employee in-processing, the Civilian Virtual In-Processing or cVIP program has been developed to automate many of these manual processes.

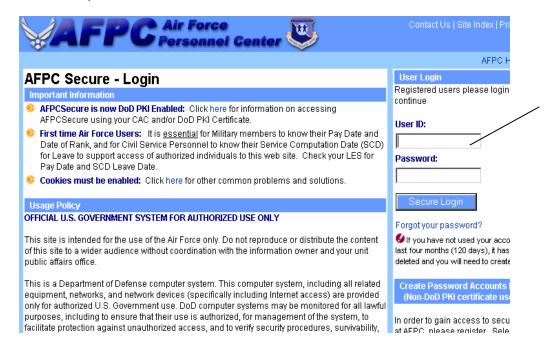
**Current Version.** The cVIP application is Internet based and will support all aspects of employment processing to include validating employment eligibility (tentative), preappointment, and appointment processing. This application will support all new hires, regardless of the recruitment source. By using cVIP, selected candidates will provide required information over the World Wide Web. This information will populate electronic in-processing forms, which, in turn, automatically flow to the electronic OPF.

# Chapter 1 – Accessing cVIP

The Human Resource Specialists will access cVIP by going to the **AFPC/DPC** website <a href="http://www.afpc.randolph.af.mil/dpc">http://www.afpc.randolph.af.mil/dpc</a>. By clicking on the **Staffing** option, the following screen will display:



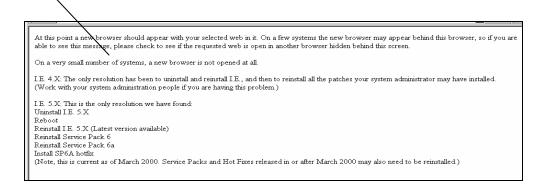
The cVIP Staffer link will direct users to the AFPC Secure Web Sites Login page as displayed below. If the HR Specialist currently has a User ID and password, login here (this is the same password used to conduct personal business in the secure site, such as self nominating). If not, click on the **Civilian** button and follow the instructions for creating an account. Once the account is created, return to the login page and enter User ID and password then submit.



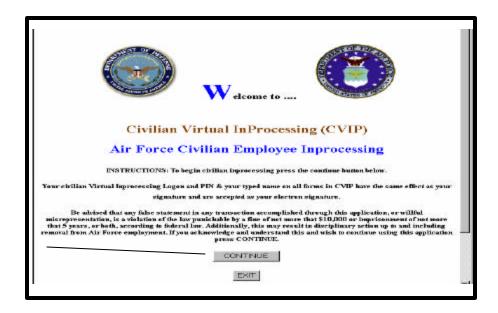
Now that the User has successfully logged into the AFPC Secure Web Sites they will be directed to the page displayed below. This page lists all applications for which the User has access. Click on the **cVIP button.** 



Note: A redirect screen will briefly appear, wait for the cVIP Welcome page.

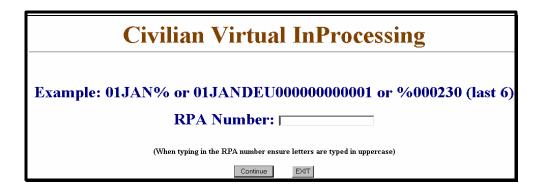


Click on the **Continue** button to proceed.



The next screen to display is the RPA request screen.

Enter the Request for Personnel Action Number (RPA), then press the Continue button.



**Note**: Enter the RPA number in all **CAPS** (Field is case sensitive). If you do not have the complete RPA number you can use the % sign as a wildcard, but we recommend you enter the complete number so you do not pull the wrong RPA.

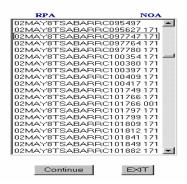
#### Select the RPA

If you did not enter the complete RPA number you will see a list of RPA numbers as shown in the example below. To continue you must select (highlight) the RPA (even if it is the only choice), then click on the **Continue** button.

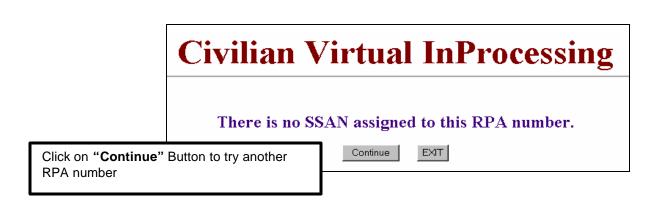
# Civilian Virtual InProcessing

#### Please Select a RPA number:

- Select the RPA number by clicking on it. RPA number must be highlighted before you click on "Continue" button. Last 3 digits indicate the RPA NOA
- 2. Click on "Continue" Button



**Note**: If you input an RPA number that does not contain a SSN or the RPA cannot be found, you will receive the error notice displayed below. The cVIP application cannot function without a SSN on the RPA. Once the RPA is updated with the SSN it could take as long as 24 hours to refresh the data. Refresh is usually completed by 0900 CST each workday. Data added/changed on the RPA will take until the next refresh completes. The Refresh RPA button in the Refresh module of cVIP should then be executed. If you input the wrong RPA 3 times you will automatically be disconnected from the system.



#### **Create a Personal Identification Number (PIN)**

Once the HR Specialist has input a valid RPA number one of two screens will display.

\*\*If the selectee doesn't have a current Resumix PIN and the RPA number is less than 20 digits or greater than 20 digits, the screen below requesting a PIN will display. The HR Specialist enters the last six (6) numbers of the RPA number as the PIN. Example HR Specialist would enter 002345 as the PIN for the selectee on RPA number 02APR8TSABLANJ0002345



Note: This will not apply if the selectee currently has a PIN on file in Resumix.

\*\*If the selectee has a current Resumix PIN or the RPA number has 20 characters, the cVIP Staffing Menu will display. The last six (6) numbers of the RPA number are automatically assigned as the selectees PIN if they don't have a current Resumix PIN.

#### The cVIP HR-Specialist Menu has 9 TABS

By clicking on the various TABS the HR Specialist will be directed to the module for which they desire access. The selected TAB will show in on the left side of the screen display.

#### 1. RPA Information

This screen displays information contained on the RPA.

#### 2. Tentative Selection

This module contains the forms and documentation required to verify eligibility for employment.

#### 3. Pre-Appointment

This module contains the forms required to complete the personnel action. The forms required for completion are determined by the HR Specialist.

#### 4. Appointment

Documentation required to completed the appointment/personnel action

#### 5. Enter New RPA

Use this Tab if you need to view and/or update another RPA. Clicking on this TAB will take the HR Specialist back the Civilian Virtual In-processing RPA Number Request Screen.

#### 6. Email address

The HR Specialist may use this TAB to make changes to the e-mail address if necessary.

#### 7. Refresh

This module allows the HR Specialist to refresh several items (3 button options) such as

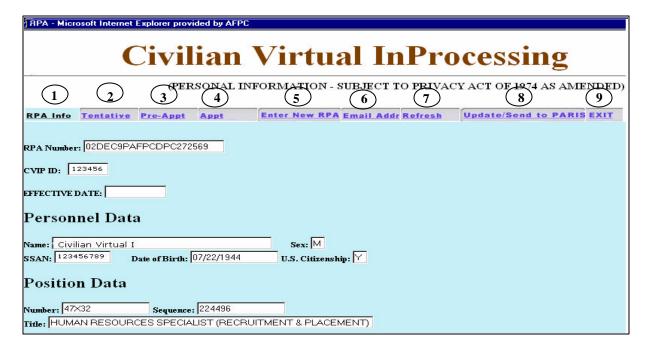
- Refreshing the RPA data from DCPDS
- Deleting all selectee cVIP information for this RPA (i.e. selectee were to decline position, if done in error all forms will have to be re-accomplished)
- Refresh RPA data and delete all selectee cVIP information (Caution, this deletes all Data)

#### 8. Update/Send to PARIS (ONLY THE AFPC HR SPECIALIST MAY UPDATE THIS TAB)

- Clicking this TAB will Send forms to PARIS
- If one of the forms is not completed cVIP will display a window stating which form and what is not complete, the information must be completed before attempting to UPDATE again.
- If all forms are complete a notice will appear that states that all forms have been flowed to PARIS
  and then the RPA Number window will re-display to allow the HR Specialist to enter a new RPA
  or EXIT.

#### 9. Exit

The TAB will let the HR Specialist exit the system.



#### E-mail Address Tab

Once the HR Specialist selects a valid RPA number, it is imperative to assign an address under the e-mail TAB. This e-mail address assigned is used to notify the HR Specialist of module completion by the selectee. This e-mail address is also used by the applicant to notify the HR Specialist if assistance is needed with the application or any questions pertaining to the completion of required forms.

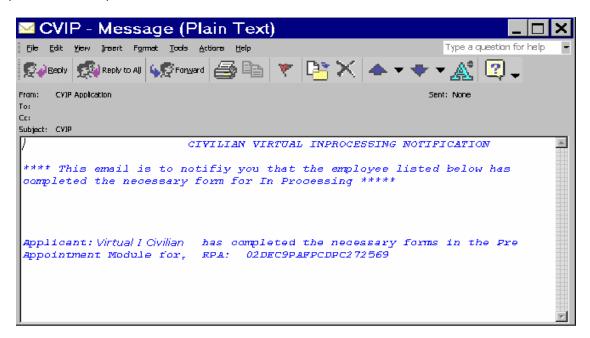


Click on **Continue** button to save the e-mail address.

The Exit button will return operator to the cVIP Staffer Menu without saving the changes.

#### **Example of an E-mail notification**

The automated *Civilian Virtual In-processing Notification* (notification of completion of module) will be sent to this e-mail address. This email address will also be used by the selectee to notify the HR Specialist that they require assistance with the application or to address any questions regarding the completion of the required forms.



# **Chapter 2 – Three Step Process**

There are three primary modules (TABS) in the cVIP appointment process:

- 1. Tentative
- 2. Pre-Appointment
- 3. Appointment
- 1. Tentative Upon Tentative Selection, the HR Specialist examines the position and selectee information, to determine what information is required to validate employment eligibility. For example, if the selectee claimed Veteran's Preference, he/she must now provide a DD 214. The HR Specialist enters required documentation into the cVIP; they advise selectees to enter the cVIP web application and submit documentation within 5 days

Once the HR Specialist reviews required documentation and validates employment eligibility, the selectee is advised to enter the next phase, Pre-Appointment. Depending upon the position and selectee status, the following data is collected: Reserve Status (AF 3598), Prior Federal Service (SF 144), Race and National Origin (SF 181), and Self-Identification of Handicap (SF 256).

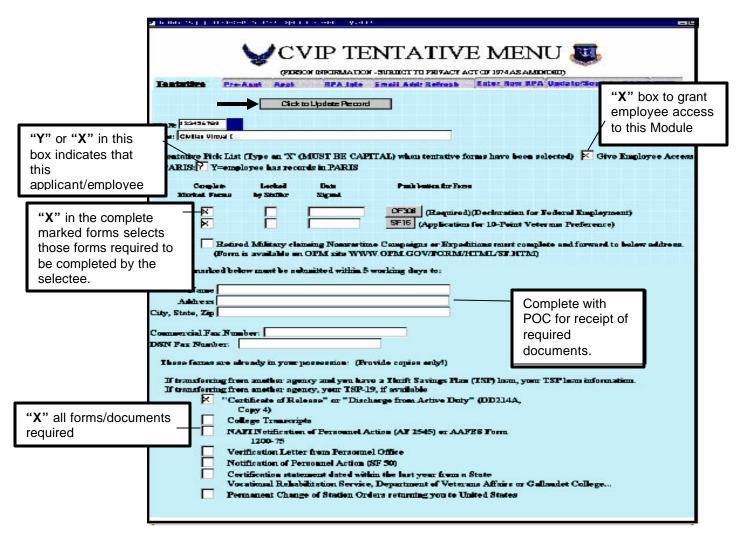
- **2. Pre-Appointment** During the Pre-Appointment phase, selectees also must accept applicable conditions of employment including: State Criminal History Records Checks, Drug Testing, Emergency Essential, Term, Mobility, Supervisory Probation, etc.
- **3. Appointment** Finally, the employee is scheduled for in-processing at which point he/she will complete the Appointment phase of cVIP. By this time, the majority of the documentation has been completed. The employee will report to the Civilian Personnel Flight to complete his/her in-processing.

# **Tentative Appointment Module**

The HR Specialist will type a capital "X" in the box titled "Give Employee Access". By selecting this box the selectee will have access only to the tentative appointment module, unless the HR Specialist provides access to other modules as well.

The Tentative Appointment Module is the first phase of the process and is used to determine appointment eligibility. The HR Specialist selects the forms/documents required by typing a capital "X" in the appropriate boxes under column heading "Complete Marked Forms"

The HR Specialist will then input the Name, address & fax number of the POC who will receive and verify the selectees appointment eligibility documents.



The HR Specialist selects any forms/documents required to verify eligibility. (for example a DD214) which the selectee will be required to FAX, mail, or hand carry to the servicing CPF within 5 days.

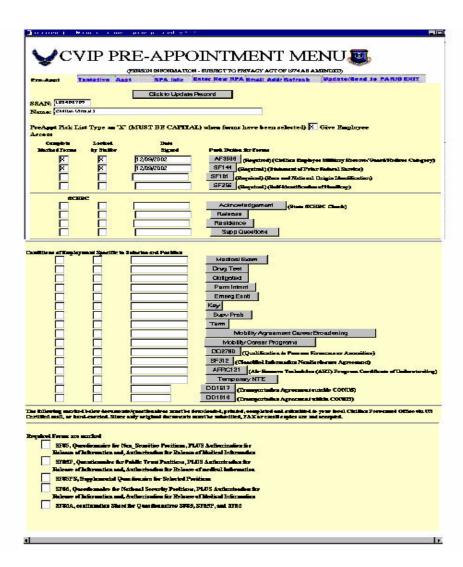
To save changes/updates click on the "Click to Update Record" button.

The HR Specialist then notifies the selectee that they may now start the Civilian Virtual In-Process. A sample notice is provided at *Appendix A-1*. At a minimum, the HR Specialist will provide the selectee with the cVIP Employee web site address and instructions on how to enter the web site. The selectee must have their SSN, the full RPA number and a PIN to access the cVIP employee site.

Samples of the forms contained within the Tentative Module can be found at *Appendix B*.

# **Pre-Appointment Module**

This is the next module to be completed by the selectee. The HR Specialist will "X" the **Complete the Marked Forms** boxes for those forms required to be completed by the selectee. Notify the selectee that the Pre Appointment Module is ready for completion. (sample 2<sup>nd</sup> Notice **Appendix A-2**).



Samples of the forms contained within the Pre Appointment Module can be found at Appendix C.

Upon completion of the Pre Appointment module the selectee will be notified that they may access the Appointment menu (sample 3<sup>rd</sup> Notice *Appendix A-3*)

# **Appointment Module**

The CPF is responsible for completing the Forms in this module (the INS I-9 and the SF 61).



The HR Specialist/CPF representative must complete the Dept/Agency, Bureau, and Place of Employment blocks on the SF 61. The selectee then completes the INS I-9 and must be prepared to submit the documentation required to verify citizenship. The selectee then awaits notification of entrance onto duty date. The CPF/AFPC HR Specialist reviews forms for acceptability and notifies the selectee of their appointment date. There is nothing on the SF 61 for the employee to complete. After the Oath the CPF representative completes the required signature block on the SF-61 and clicks the **<Click to Update Record>.** The CPF representative notifies AFPC that the Appointment module has been completed.

Upon completion of the Appointment module (verify appt date, typed name, & date on the SF61) the HR Specialist clicks the *Click to Update Record>* button. When all modules have been accepted and the employee has reported for duty the AFPC HR Specialist will click on the *Update/Send to PARIS* tab located at the top of the cVIP HR Specialist Menu. The information accumulated on the appropriate cVIP forms/documents will be sent to the EOPF & the appropriate forms will then be available for official printing & employee review.

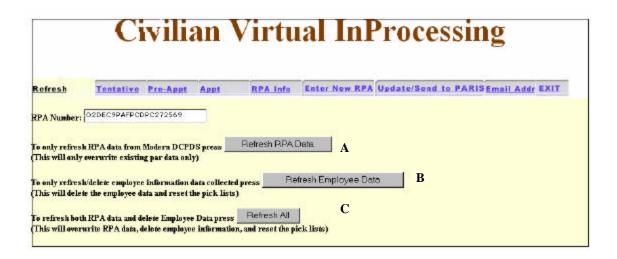
Samples of the forms contained within the Appointment Module can be found at Appendix D.

## Chapter 3 – Refresh Tab

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#### Refresh Tab

When the HR Specialist clicks on the Refresh tab a new window will display giving the HR Specialist several items that can be refreshed.



- A. "Refresh RPA Data" This will only refresh RPA data from DCPDS. For example if the position number data or the effective date of the action is changed on the RPA (once the RPA has refreshed) this button would allow you to overwrite the existing RPA data in cVIP. The new information will replace the old on all pertinent forms.
- B. "Refresh Employee Data" This deletes all employee cVIP information for this RPA and resets the pick lists in the tentative, pre-appointment, and appointment modules. This would be useful if the Selectee completes the wrong forms or never enters onto duty and the RPA has not been processed. CAUTION: If you accidentally hit this button, the selectee will have to re-accomplish ALL of the forms.
- C. **Refresh All**" This refresh will delete both the RPA and selectee data. This would be used in the case of an employee who is appointed and the RPA has been processed, then the selectee does not show for work after the established EOD. CAUTION: THIS BUTTON DELETES NOT ONLY THE EMPLOYEE INFO BUT ALSO DELETES THE RPA.

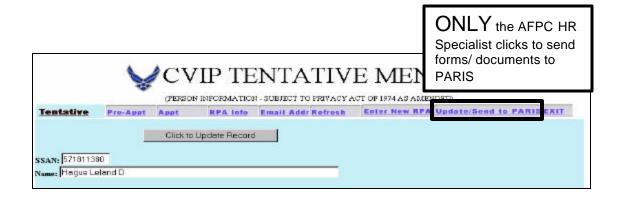
## **Chapter 4 – SENDING FORMS TO PARIS**

#### COMPLETING THE RPA CVIP HR SPECIALIST MENU AND SENDING FORMS TO PARIS.

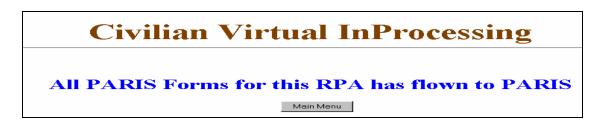
When all documents/forms have been reviewed and approved by the HR Specialist and the employee is on the rolls, the AFPC HR Specialist clicks the **Update/Send to PARIS** tab located at the top of the cVIP HR Specialist Menu to flow all OPF documents to PARIS. The **Update/Send to PARIS** tab will generate the transactions to PARIS and lock the forms to prevent any additional updating. Forms/documents generated in the EOPF from information sent from cVIP are "official" documents/forms and may be used in their appropriate capacity. Forms will be seen in PARIS after refresh. An additional day is required before viewing in Cyber Docs.

If at the time the AFPC HR Specialist clicks the **Update/Send to PARIS** button, one of the forms is not complete the application will generate an error notice. The HR Specialist must return to the form and complete or have the selectee complete the missing data. The information must be updated by having the HR Specialist or selectee click the **<Click to Update Record>** button. The HR Specialist will then attempt to **Update/Send to PARIS**.

However, if all forms are complete when the AFPC HR Specialist clicks on the **Update/Send to PARIS** button, the system will display a window that states that all forms have flowed to PARIS and then the RPA Number window will redisplay to allow the HR Specialist to enter a new RPA.

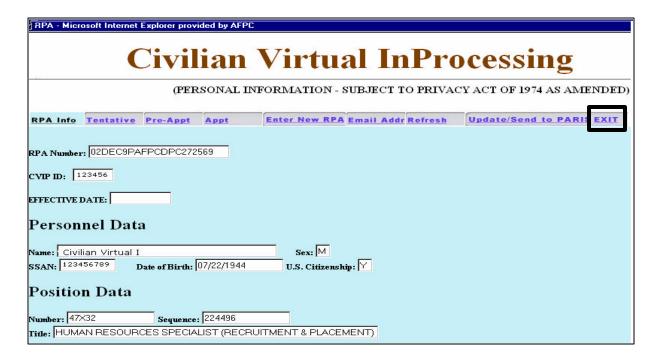


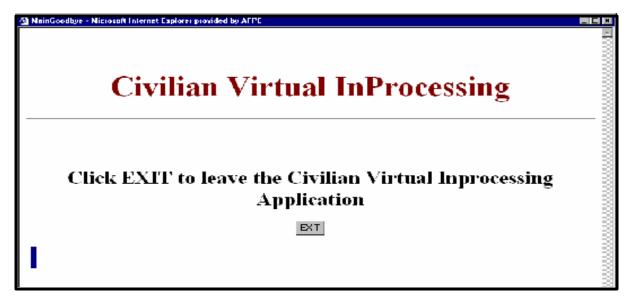
Civilian Virtual InProcessing	
You must fill out and date the SF15 "FOR USE BY APPOINTING OFFICER ONLY" information.	
Continue	



# Chapter 5 – Exiting cVIP

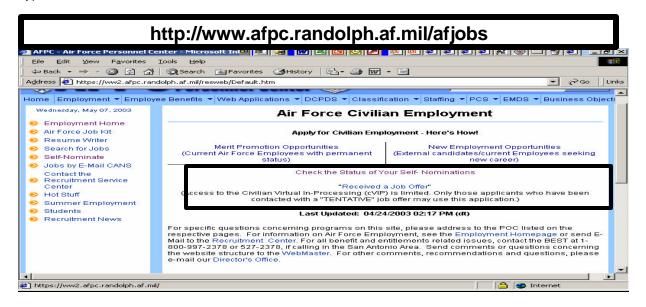
When the user is ready to leave the cVIP application he/she must click on the **Exit** tab at the top of the cVIP HR Specialist Menu. This will close the cVIP application. The final **Exit** screen will be displayed. Click the **Exit** button on this screen and user will be disconnected completely from the application.



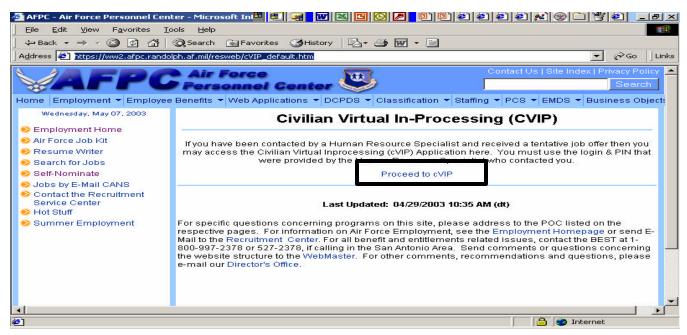


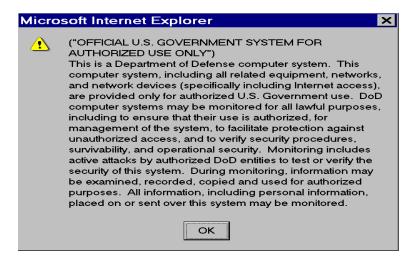
# Chapter 6 – Accessing cVIP (Selectee/Employee)

The Selectee/Employee will access cVIP through the AFPC Employment Page using the following hyperlink:

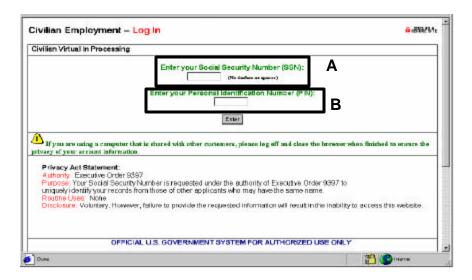


At the next screen the selectee will proceed to the cVIP Application.





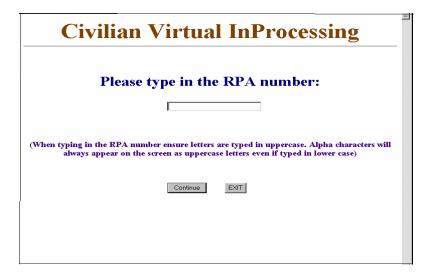
At the Log In Screen the selectee will enter their SSN and PIN (A and B)



The cVIP Welcome Screen will then display, the selectee will click on CONTINUE to proceed. (This is the same screen that the HR Specialist accesses)

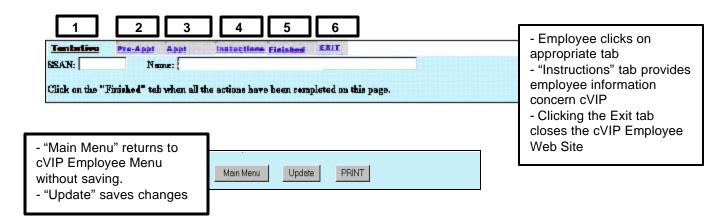


The next screen is the RPA request screen the selectee must enter RPA number in all CAPS just as it has been provided by the HR Specialist.



#### The cVIP Selectee/Employee Menu has 6 TABS

The cVIP Employee Menu looks similar to the cVIP HR Specialist Menu except the employee may only see the Modules to which they have been granted access by the HR Specialist. The cVIP Employee Menu has six tabs: (1) Tentative, (2) Pre-Appt, (3) Appt, (4) Instructions, (5) Finished, and (6) Exit. The employee clicks on the "Update" button to save information on a cVIP form and clicks on the Finished tab when a module is completed. The employee clicks on the Exit tab to close the cVIP Employee Menu. Once the selectee has completed the forms, documentation, and information for the appropriate module, the HR Specialist will be notified via e-mail. A review of the forms and information is accomplished to determine if they are completed appropriately.



The <u>Finished</u> TAB must be clicked each time all forms have been completed under <u>each</u> module. When the selectee has updated the module and clicked on the <u>Finished</u> TAB they will receive this notification.

# Civilian Virtual InProcessing This will notify the Staffer that you have completed the necessary forms. Once you have done this these forms can not be changed without approval. Continue Abort process

When the selectee has completed a module and clicks the <u>Finished</u> tab at the top of the selectee module, a notice that the module has been completed by the employee, *CIVILIAN VIRTUAL INPROCESSING NOTIFICATION*, will be automatically sent to the E-mail address provided by the HR Specialist. The HR Specialist may view the selectees progress by accessing the cVIP **Staffer Menu** at any time during the process.

If the HR Specialist later discovers that a form or document not previously selected is required, "X" the appropriate box or boxes and click the *Click to Update Record>* button at the top of the Pick List Module. If the selectee has already completed the module, they must be informed of the additional requirements so that they may again access cVIP.

Once the selectee has selected the Finished TAB all the forms should have an "X" in the Locked by HR Specialist box. Once the "Locked by HR Specialist" box is X'd the selectee will only be able to view information on the form, not change information, unless the HR Specialist removes the X from the "Locked by HR Specialist" box and clicks on the <Click to Update Record> button. When changes/additions/reviews/ signatures on the forms have been accomplished by the HR Specialist, he/she clicks on the <Click to Update Record> button at the top of the cVIP HR Specialist Menu to save the changes.